

Cityworks[®]
Empowering GIS



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Cityworks Helps Public Agencies...



**Manage
Infrastructure**



**Manage
Development**



**Manage
Regulations**

Cityworks®

and ArcGIS

GIS-centric Platform

for Public Asset Management



Going Mobile with Cityworks

- Mobile App for iOS & Android
- Cityworks Respond

Office

Cityworks Search... (W) COTTER, MIKE

Inbox Recent Create Search Assets Schedule Report Facilities search Abbey Theater

Water Dept Activity My Activity Crowdsourcer Reporter Water Work **Hydrant Maintenance** Under maintained At-Risk Water Mains

CCS Program - Customer Complaints Planned Work

Hydrant PM

Hydrant Maintenance YTD 2015

Open	Print	Expand	Configure	Map	Search...	
Wo	Description	Priority	Status	Submit To	Actual Finish	Total Cost
133832	Hydrant Flushing	3	CLOSED	(W) BOYCE, DARRIN	05/12/2015 5:07 PM	3696.83
134401	Paint Hydrant	1	CLOSED	(W) STEVENSON, KYLE	06/4/2015 4:33 PM	43
134508	Hydrant Flushing	3	CLOSED		03/24/2015 8:33 AM	3343.83
134772	Hydrant Flushing	3	CLOSED		05/27/2015 8:46 AM	3899.83
134780	Hydrant Flushing	3	CLOSED		05/6/2015 8:48 AM	3601.83
134781	Hydrant Flushing	3	CLOSED		04/16/2015 8:49 AM	3343.83
134782	Fire Hydrant Repair	3	CLOSED	(W) STEVENSON, KYLE	02/13/2015 8:56 AM	351.66
134783	Fire Hydrant Repair	3	CLOSED	(W) STEVENSON, KYLE	01/16/2015 9:04 AM	247.63
134786	Fire Hydrant Maintenance	3	CLOSED	(W) BOYCE, DARRIN	04/16/2015 8:55 AM	247.63
134804	Fire Hydrant Repair	3	CLOSED	(W) STEVENSON, KYLE	01/14/2015 9:03 AM	872.28

Rows: 10 1 - 10 of 17

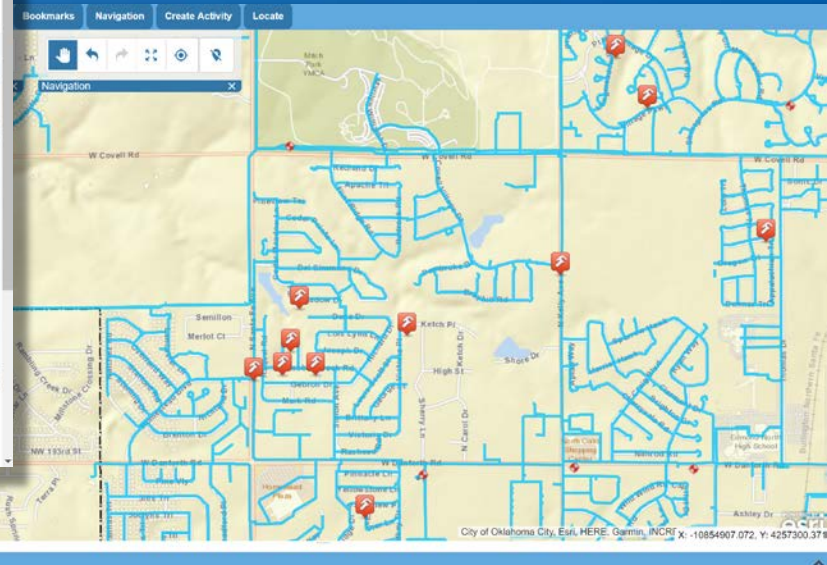
Hydrant Maintenance by Month, 2015

Hydrant Maintenance YTD 2014

Open	Print	Expand	Configure	Map	Search...	
Wo	Description	Priority	Status	Submit To	Actual Finish	Total Cost
133620	Fire Hydrant Maintenance	3	CLOSED		02/5/2014 5:33 PM	666.82
133621	Install Hydrant Meter	3	CLOSED		01/10/2014 5:01 PM	258
133628	Fire Hydrant Maintenance	3	CLOSED		01/13/2014 11:01 AM	1846.36
133774	Hydrant Flushing	3	CLOSED	WATER CREW,	03/20/2014 1:33 PM	5118.14
133802	Paint Hydrant	3	CLOSED		02/4/2014 11:11 AM	1208
133823	Hydrant Flushing	3	CLOSED	(FL) TEMPLETON, CHAD	06/25/2014 1:33 PM	1950.94
133825	Hydrant Flushing	3	CLOSED	WATER CREW,	05/29/2014 1:01 PM	5425
134843	Hydrant Flushing	3	CLOSED	(W) BOYCE, DARRIN	06/5/2014 12:38 PM	1935.94
134103	Fire Hydrant Maintenance	3	CLOSED	WATER CREW,	01/28/2014 2:30 PM	716
134104	Fire Hydrant Maintenance	3	CLOSED	WATER CREW,	01/22/2014 2:30 PM	716

Rows: 10 1 - 10 of 31

Hydrant Maintenance by Month, 2014



Mobile Native App

8:58 AM Mon Apr 22 LTE 90%

< Inbox Work Order +

Description

Water Quality Testing #136100

Priority: High

Status: Open

Submit To:

Supervisor: (CW) pwadmin, pwadmin

Address >

Location >

Instructions >

Comments

None >

Assets

Water Main Feature(0 of 1 Completed) >

Labor

4 Hour(s) >

Material

0 Unit(s) >

Equipment

4 Hour(s) 2 Unit(s) >

Tasks

(0 of 0 Completed) >

Resolution

None >

Custom Fields

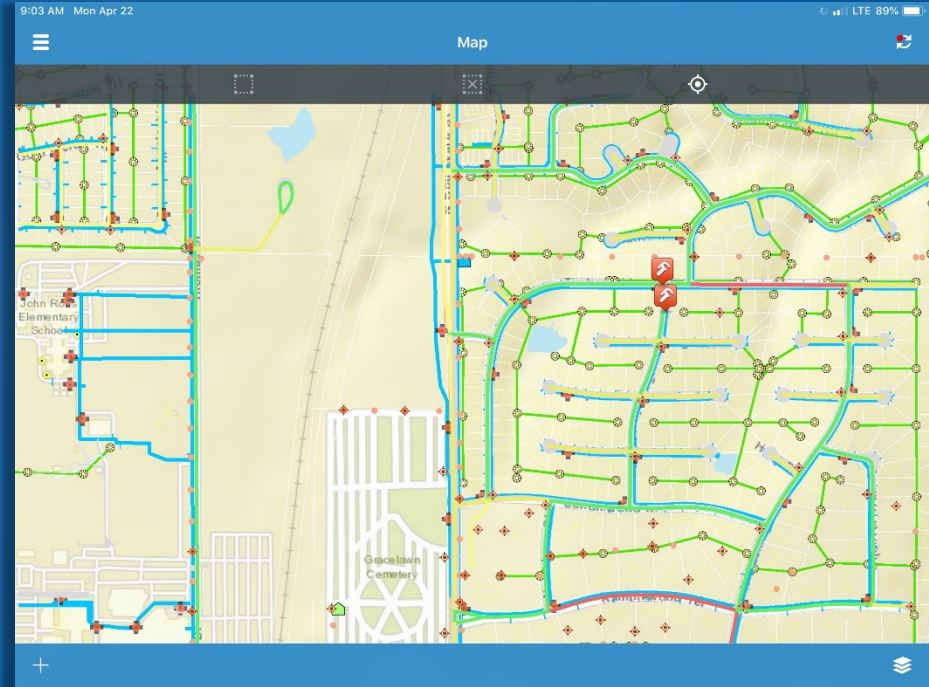
New Install Quality Testing >

Universal Custom Fields >

None

Attachments

Complete ☐



Respond

cloud01.cityworks.com

Work Order

Details

Number: 135923
Description: Hydrant Flushing

Work Order Address: Location Details

Status: Open
Priority: Medium

Supervisor: (W) COTTER, MIKE
Submit To: (CW) pwadmin, pwa...

Projected Start: 02/1/2019 9:24 AM
Projected Finish: 02/3/2019 9:24 AM

Actual Start: 04/15/2019 8:11 AM
Actual Finish:

Expense Type: Maintenance
Resolution:

ADD COMMENT SORT

no comments

Cancel

Assets

Update Map

Type ID Entity SID

WFIREHYD 0 0

1-1 of 1

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Inbox

MANAGEMENT DASHBOARD MY ACTIVITY OPERATIONS DASHBOARD MAP EXAMPLE

Weather
Tampa, 70°F, overcast clouds, 86°/69°F

@Cityworks

Open Service Requests

(ST) FULLER, TOM	
(NG) SHOGAN, OLIVER	
(E) GARDIN, SALLY	
(S) PARKS, BRANDON	
(T) PORTER...	
(UF) CARPE...	
(EMS) RESP...	
(FV) MCCABE, ADAM	
(CW) Demo	

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Tools Legend Heat Maps Routing Selection Navigation Bookmarks Base Maps

Selection

NORTHEAST

CENTRAL

Nicklingford Golf Course

N. Dunnington Dr

**LIVE
DEMO**

Style

Style

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Plugin Respond

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Plugin Version 1.6.1

Profile Simplified

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Layout Inspection Create

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CREATE PROFILE

IMPORT LAYOUTS

DELETE PROFILE

SAVE PROFILE

Control Details

Control Id panelOpenWorkActivities

☒ Visible

Label

Open Work Activities

☐ Collapsed

^ Controls

▲

▼ panelSelectAssets

btnLoadAssetsFromMap

btnClearAssets

gridAssets

▼ panelSelectEntityType

cmbEntityGroup

▼ Entity Table Type

rdoFeature

rdoObject

rdoOther

cmbEntityType

▼ panelSelectTemplate

cmbInspectionTemplate

btnCreateInspections

▼ panelOpenWorkActivities

gridOpenActivity

^ Layout Strings

▲

Filter

text_header_pageTitle

Create Inspection

msg_error_genericApi

error #{Code} (Name)

ctl_btn_btnLoadAssetsFromMap_buttonText

Load Selected Assets from Map

msg_info_locationDataReceivedFromMap

Location data has been received from the map.

ctl_btn_btnClearAssets_buttonText

Clear Assets

ctl_grid_gridAsset_id_header

UID

ctl_grid_gridAsset_location_header

Location

ctl_grid_gridAsset_type_header

Type


ctl_cmb_cmbEntityGroup_placeholder

Entity Group

ctl_rdo_rdoFeature_label

Feature

ctl_rdo_rdoObject_label

Cityworks[®]
Empowering GIS 



For smart communities
today...

and the
future.

By Brian Haslam, President and CEO, Cityworks

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