Democratizing GIS in Government

strategies for distributing spatial workflows

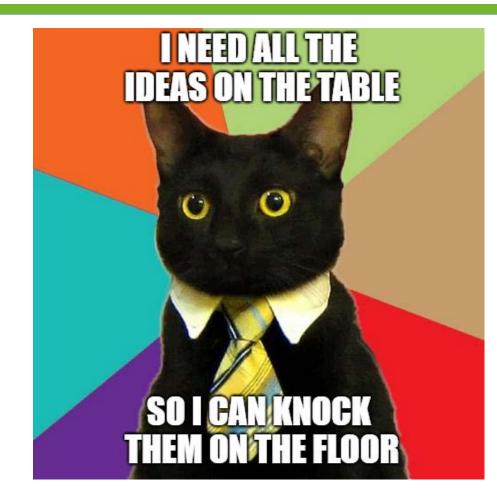


Overview

Types of People, Types of Tech (10 minutes)

Approaching Needs-Analyses (20 minutes)

- Implementing (20 minutes)
 - Data Collection
 - Field Verification
 - Attribute Updates





Types of People, Types of Tech









Types of People, Types of Tech

Likes to Learn

Task Oriented

Job First





Hey Reddit! People have always commented about my handwriting. Hopefully you guys enjoy it just as much, if not more!

abcdefghijklmnopqrstuvwxyz ABCDEFGHIJKLMNOPQRSTUVWXYZ 123456789

The quick brown fox jumps over the lazy dog.
THE QUICK BROWN FOX JUMPS OVER THE LAZY DOG.

Sometimes, my writing varies depending on how I'm feeling, but this is the most consistent one.

Lazy/Rusned-The quick brown fox jumps over the lazy dog.

Tired - The quick brown fox jumps over the lazy dog.

Cursive - The quick drown fox jumps over the lazy dog.

— this needs more practice.

Small - The quick brown fox jumps over the lazy dog.

Large - The quick brown fox jumps over the lazy dog.

Wide - The quick brown fox jumps over the lazy dog.

Narrow - The quick brown fox jumps over the lazy dog.

I could also go off lines, but it starts looking messy. (sorry!)

You may notice variations in my y and y and Y and Y, and W and W w, etc. I am a very indecisive person. I hope to change that.

PS: Yes, people do request for me to write their cards/notes (Mother's Day, BIRTHDAYS, Wedding Thank You Notes and etc.) I can't wait to be able to write my own wedding invitations, if I ever find someone to get married to, that is.

I could also imitate fonts if I tried hard enough. (And signatures too.)

See you around, Reddit! /u/Koyuki Demon



Types of People, Types of Tech

ArcGIS Ecosystem

Excel

Pen and Paper







Types of People, Types of Tech

ArcGIS Ecosystem

Excel

Pen and Paper



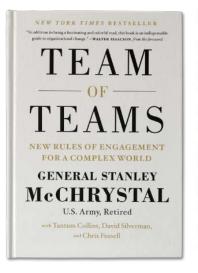


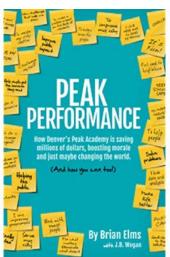
Approaching Needs Analyses

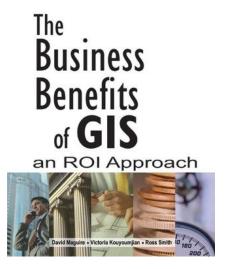


Approaching Needs Analyses

- www.governmentresource.com
- 10 in 10 Update on Leadership and Innovation
- Some Reading Recommendations:

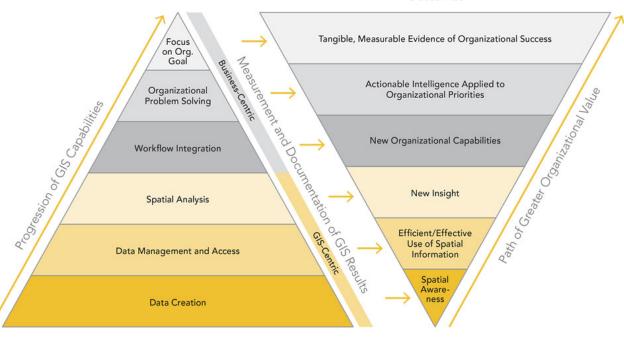






Wade Kloos

Outcomes



GIS Activities

Presentations

Set up a GIS Kick-Off meeting

- Historic Timeline for your GIS
- State of the Union GIS
- Ask about current usage
- Ask about "pain points" / "what hurts?"
- Available new technology / capabilities
- Offer ideas for analysis

Approaching Needs Analyses

- Follow Up with Managers
- Reconvene as a Group

GIS Kick-Off

Needs, Wants, and Etc.











Discussions

Follow Up with Managers

- First, 1-on-1 with Director
 - Establish their vision for their department
 - Gain authorization to spend time with employees
- Small group meetings with managers and supervisors
 - Identify issues
 - Familiarize with workflow

Approaching Needs Analyses

Reconvene as a Group THE FOX AND THE GRAPES. A FAMISHED Fox saw some clusters of ripe black grapes hanging from a trellised vine. She resorted to all her tricks to get at them, but wearied herself in vain, for she could not reach them. At last she turned away,

Discussions

Reconvene as a Group

Identified Problems

Proposed Solutions

Project Ideas

Approaching Needs Analyses

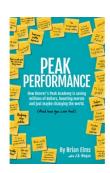
We don't know what we don't know



What's the Point?

Approaching Needs Analyses

Strong Partnerships



"Buy-in is something you do for an investment in the future. And the goal in the end is to 'cash out'... ...Stay away from buy-in. Instead, work with people by creating a connection and a relationship. When your team members are connected and you have a trusting relationship you don't have to search for the elusive buy-in."

-Peak Performance

- Willing Participants
 - Strong democracies require participation





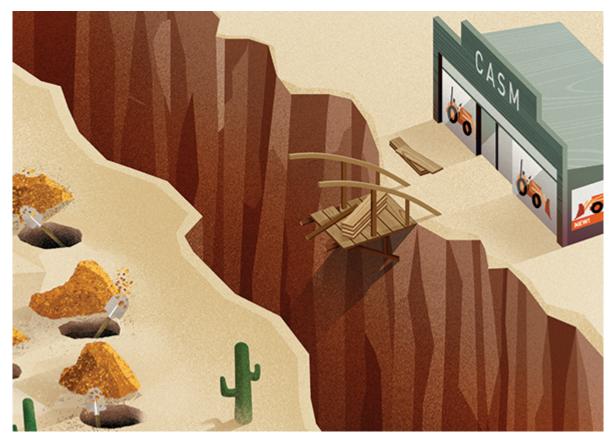
Democratizing GIS

• Who gets to participate?

Who benefits?

• What are your resources?

Implementing

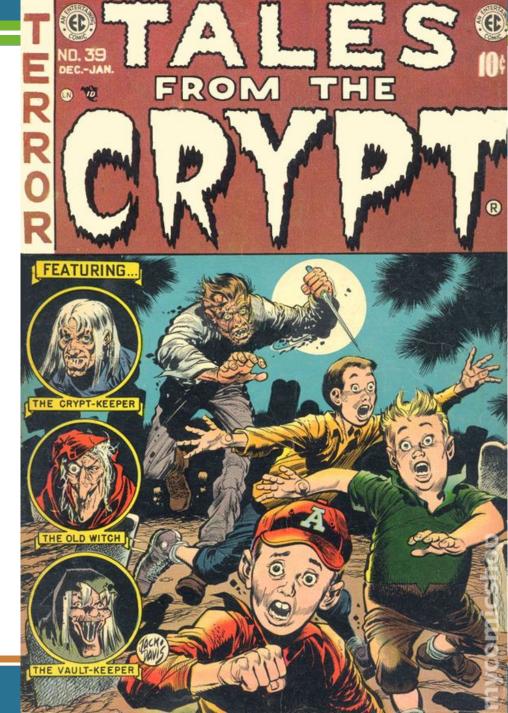




Suite Numbers

Capital Improvement Projects

Permit Verification



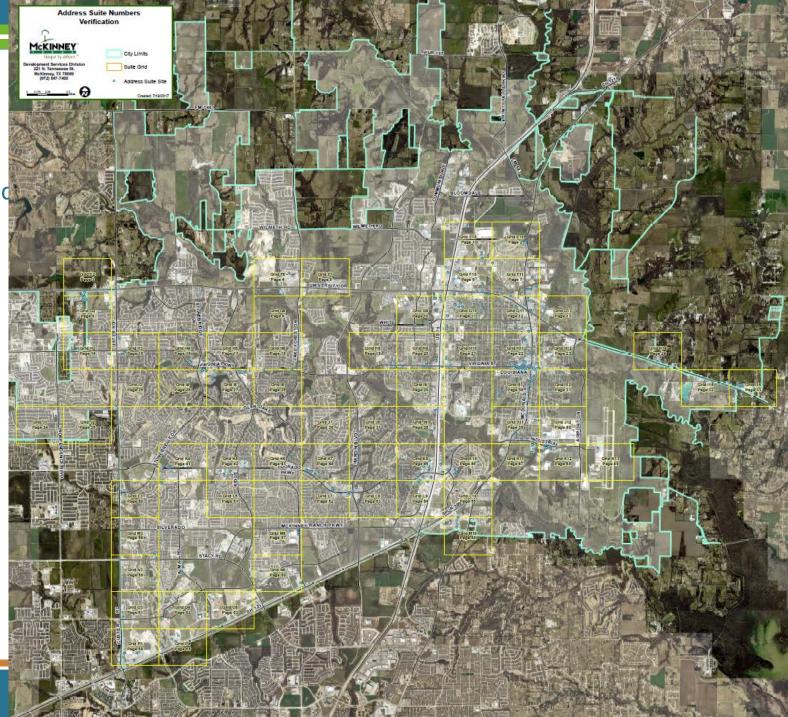
- Problem
 - New software system is address based

Suite Numbers





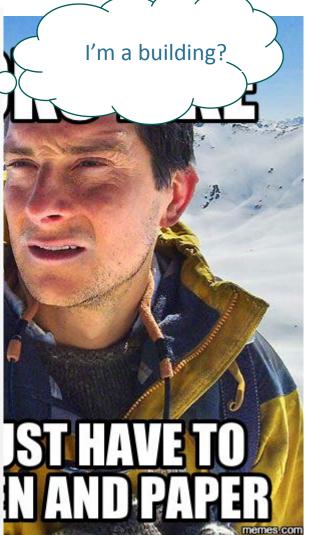
- Problem
 - New software system is address based
- Solution
 - Collect all suite addresses in the city



- Problem
 - New software system is address based
- Solution
 - Collect all suite addresses in the city
- Implementation
 - Pen & Paper

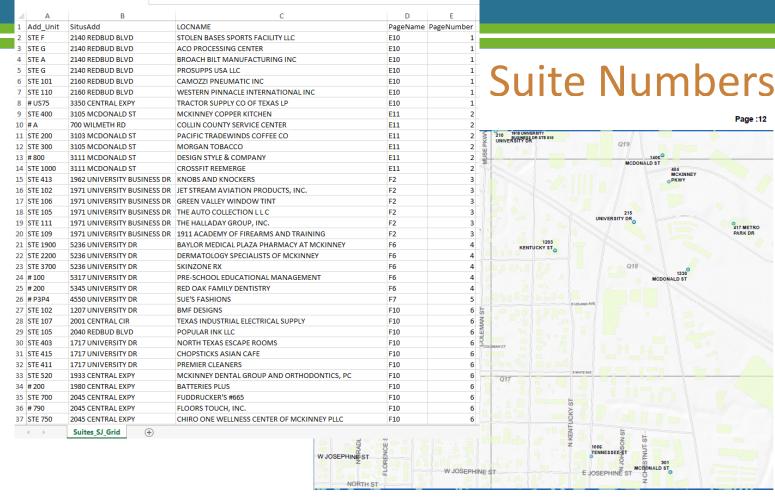
The gate is down, and north is up.

Suite Numbers



- Problem
 - New software system is address based
- Solution
 - Collect all suite addresses in the city

- Implementation
 - Pen & Paper

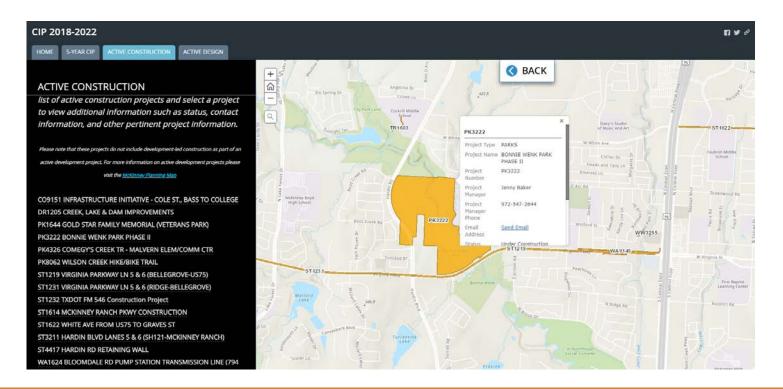




Capital Improvement Projects

Problem

- New web app launch
- Attribute updates done once a year by GIS staff





Problem

- New web app launch
- Attribute updates done once a year by GIS staff

Solution

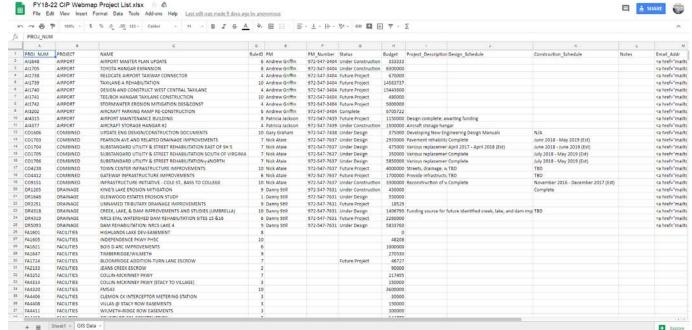
More frequent updates to support new web app

Capital Improvement Projects



- Problem
 - New web app launch
 - Attribute updates done once a year by GIS staff
- Solution
 - More frequent updates to support new web app
- Implementation
 - Excel / Google Sheets / File Geodatabases

Capital Improvement Projects







- Problem
 - Inefficient Workflow

Permit Tracker App



- Problem
 - Inefficient Workflow

- Solution
 - Shareable web-based editing

Permit Tracker App



"Let's put down the Marks-A-Lot!"

Our goal is to be able to provide the most timely and efficient building permit processes that ensure optimal customer experiences. Any time that is not spent efficiently in regards to plan review impacts our customers negatively. We acknowledged the need to improve the process that was in place for residential lot plat tracking. We were still using a Marks-A-Lot to color newly platted lots on a paper plat. We needed to move into the electronic age with this process.

I had the idea of putting this information on an electronic map to save time and make the information readily available when we needed it. By having this information at our fingertips, we no longer need to get up, shuffle through plats, and bring out our markers. Let's put down the Marks -A-Lot!

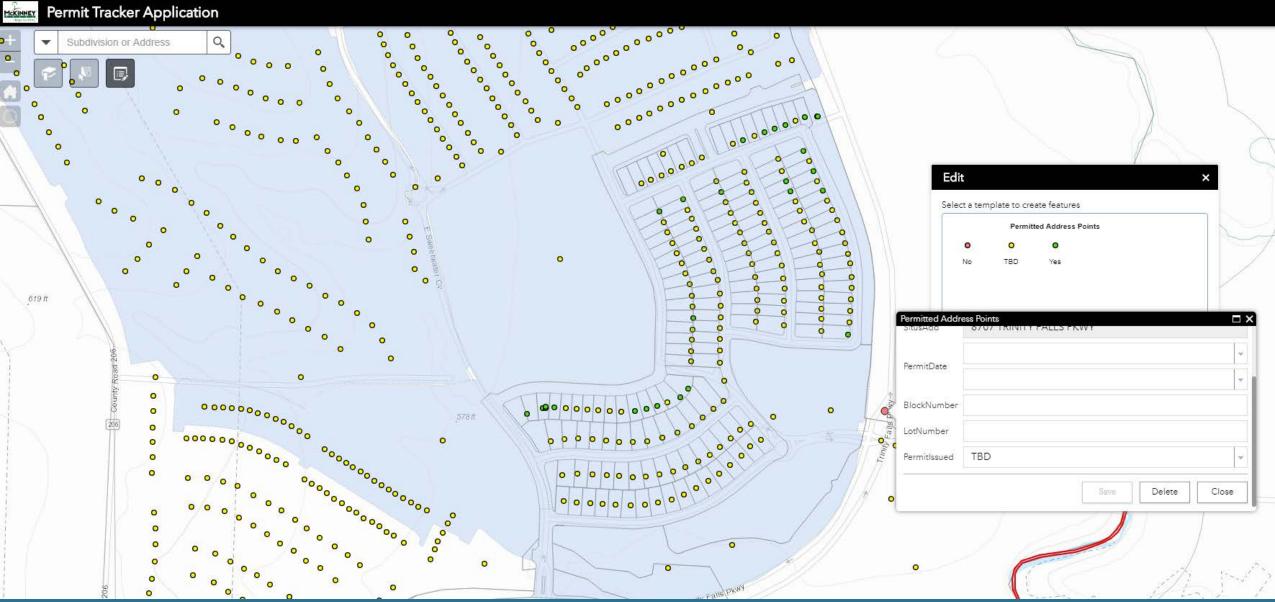


Mike Amith

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Mike Smith. Senior Plans Examiner

Permit Tracker App



Overview

Types of People, Types of Tech

Approaching Needs-Analyses

- Implementing
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 - Field Verification
 - Attribute Updates



THE ADVENTURES OF **BUSINESS CAT**







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